

Quality Policy

Holzwerk Rockenhausen GmbH & Co. KG is committed to acting sustainably towards customers, employees, suppliers and the environment. Sustainability means that, in particular, the quality of the products and the reliability of delivery have first priority.

Quality is the basis of all our activities. It is firmly anchored in our corporate strategy and is communicated, understood and realised in all areas of our company. It is the working basis of all our employees.

Customer satisfaction is our top priority. We guarantee this satisfaction through products that meet the customer's requirements, high delivery reliability and excellent service.

In our understanding, quality is essentially achieved at the beginning of the value-added process. Therefore, our suppliers play an important role in the creation of quality products. We ensure that only materials from suppliers that meet our quality requirements are used.

All processes in the value chain are accompanied by continuous quality improvement. In all areas of the company, our employees know the requirements for achieving the required quality and fulfil them on their own responsibility. The divisions are obliged to define measurable quality goals, to back them up with measures, to implement them and to check their effectiveness.

Their motivation, qualification and identification with the products shape the company's success. The maintenance and further development of our QM system leads us to constant quality improvement and thus to job security.

Our goal is to help shape the national and international market through product innovation and new quality standards, to consolidate our market position and to expand it in a targeted manner. To this end, the company management is informed at all times about the effectiveness of the QM system.



Martin Rau
Managing Director

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